

ACCESSING APPROPRIATE HEALTHCARE

Bradford on Avon & Melksham Health Partnership Tel no. 01225 866611



| Call 999 | Go to A&E | Go to Minor Injuries Unit Trowbridge (up to 2 wks after injury) | Call the Health Centre Patient Liaison Office - before 11am |
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| Chest Pain Breathing difficulties Collapse/altered consciousness Query Stroke – FAST POSITIVE Extensive burns Active Fitting Head injury Suspected Spinal injury Poisoning / overdose Complex fractures | Major injuries (bleeding) Neck stiffness / altered consciousness Pregnancy related concerns (over 12 weeks) – consult maternity services Abuse or assault Post-operative problems (contact hospital consultant if within 1 wk) | Injured limb / possible fracture Minor Eye injuries/ chemicals in the eye Cut / laceration Minor injuries that are not life threatening Animal bites, splinters and stings Minor burns/ scolds Simple Road Traffic Accident Head injuries Nose bleeds Dislocations | There are strict criteria for home visits, which may be carried out by our Emergency Nurse, Emergency Care Practitioners or GPs as appropriate. <p style="text-align: center;">You must be housebound confined to one room of the house by nature of illness</p> <p style="text-align: center;">Lack of transport is not a suitable reason for a home visit.</p> |
| Contact Health Centre Emergency Nurse | Contact Health Centre GP | Call the Health Centre Clinical Pharmacist | Contact Health Centre Practice Nurse or Health Care Assistant |
| No children under 1 Urinary problems Heart palpitations Rash Severe headache (isolated) Ear, nose & throat infection High temp for more than 24hrs Musculoskeletal problems Constipation Abdominal pain Minor illness Emergency Contraception | Children under 1 Severe Pain Patient / Carer with extreme concern Psychological distress Ongoing headaches/migraine Acute abdominal pain Skin / mole concerns 6 week check – child health clinic Complex conditions Pregnancy related illnesses Medication reviews | Medicine queries Reaction to medication Discharge medicines Outpatient letters suggesting new medication Pain relief for diagnosed conditions | Blood test Post-operative dressing Dressings Cervical smears Health checks Routine immunisations Child immunisation clinic Contraceptive injections & reviews Dementia reviews Pessary ring insertion Asthma, COPD & Diabetes Clinic No Worries |

Nb. Under school age with constipation, nappy rash, feeding problems please consult your Health Visitor Tel No. 0300 247 0090