

# PRACTICE NEWSLETTER

Bradford on Avon & Melksham Health Partnership  
Newsletter January 2021 Edition



## Opening Times

Our services remain open despite lockdown measures.

It is important that patients continue to attend medical appointments and do not delay contacting the Practice.

The Surgery phone lines are open from 8:30-18:30 Monday to Friday (excluding bank holidays).

**Call: 01225 866611**

We continue to offer an initial telephone or video consultation followed by a face to face appointment if deemed appropriate for your care by the Clinician.

All routine Nursing procedures are offered as a face to face appointment.

We continue to ask patients to wait in their cars or outside when attending for a face to face appointment to maintain patient safety as well as that of our staff. This is due to a lack of space for social distancing between patients as well as staff within our buildings.

Our reception team at Bradford on Avon Health Centre, St. Margaret's Surgery and Winsley Health Centre are available to ask questions.

## Older Persons Team

Support is available for our elderly patients.

**Call: 01225 860811**

(to leave a voice message)

Please note this line should only be used for non-urgent matters.

## Covid-19 Vaccination

Bradford on Avon & Melksham Health Partnership are working with Spa Medical Centre and Giffords Surgery to deliver Covid-19 vaccinations.

We are delighted to have made such excellent progress with our Covid-19 vaccination programme, all of our Care Home patients and carers have now received their first dose of the Covid-19 vaccination. We have also contacted all of those patients who are over 80 (with the exception of our housebound patients), if you are over 80 (not housebound) and have not been contacted by the Practice about your Covid-19 vaccination, we would urge you, a family member or friend to contact us on 01225 866611 at your earliest convenience.

We will start to vaccinate our over 80 housebound patients w/c 25th January 2021. This housebound vaccination program is only available to those patients who are unable to leave their homes. If you have been identified as a housebound patient the Practice will be in contact with you to arrange your Covid-19 vaccination. We have seen many over 80 patients so keen to have their Covid-19 vaccination, that they have left their houses for the first time in years, we thank you, your families, friends and carers for helping you make this journey, this helps save valuable NHS resources whilst ensuring you are protected at the earliest opportunity.

In addition to our housebound vaccination programme we have also begun inviting our 75-79 year old patients who have underlying health conditions to receive their Covid-19 vaccinations and we will extend this invitation to all 75 to 79 year olds as soon as the Covid-19 vaccinations become available.

We understand that people are anxious and keen to be vaccinated but please if you are in a priority group we ask for your patience, we will be in touch.

If you receive a letter inviting you for your Covid-19 vaccination, this is unlikely to have been sent from the Practice, but from NHS England and the letter will be inviting you to receive your Covid-19 vaccination from a mass vaccination site. This letter offers you a choice as to where you would like to be vaccinated, you can choose to either make the journey to a mass vaccination site if you receive one of these letters, or wait for the Practice to contact you, as an appointment will usually be available within a week.

**Covid-19 vaccine**

**The NHS will get in touch when it's your turn to be vaccinated**

Find out about the roll-out at [nhs.uk/CovidVaccine](https://www.nhs.uk/CovidVaccine)

## Specialist Physiotherapist Available!

Our Practice Specialist Physiotherapist, Amy, is available every Tuesday, Wednesday & Thursday.

Amy can provide advice and treatment on a wide range of Musculoskeletal (MSK) conditions for patients aged 16 and older that affect joints, muscles, ligaments and tendons, for example:

- ⇒ All soft tissue injuries, sprains, strains or sports injuries
- ⇒ Arthritis - any joint
- ⇒ Possible problems with muscles, ligaments, tendons or bone e.g. tennis elbow, carpal tunnel syndrome, ankle sprains
- ⇒ Spinal pain including lower back pain, mid back pain and neck pain
- ⇒ Spinal related pain in arms or legs, including nerve symptoms e.g. sciatica, pins and needles or numbness
- ⇒ Changes to walking
- ⇒ Post orthopaedic surgery

You will be booked an initial telephone conversation with Amy and offered a face to face appointment if required.

Amy can organise sick notes/medical certificates and can refer patients on for scans or further investigations if deemed appropriate for your care.



**Go direct to a physio without seeing the doctor!**

Ask reception for more information

**Our physio will:**

- **Assess you** and diagnose what's happening
- **Give expert advice** on how best to manage your condition
- **Refer you on** to specialist services if necessary.



## Cervical Cancer Prevention Week

### #SmearForSmear2021

Cervical screening is a free health test that helps prevent cervical cancer. You will automatically be invited for cervical screening if you are:

- ⇒ between the ages of 25 to 64
- ⇒ registered as female

[Click here](#) for further information! Cervical screening appointments with the Practice can be booked online! See below for online services.

**SMEAR TEST OVER DUE?  
BOOK YOURS TODAY!**



**#Smear  
For Smear**

## Carers Support

We would like to advise all our carers we are here to help you with any concerns regarding health issues. Please contact the Practice and ask to speak to one of our Carers Representatives Mimi or Jane! Their aim is to make you feel supported, and ensure you have access to services that are right for you.

The BOA Town Council Community Emergency Volunteers are available for help. If you are shielding or self isolating and need non-emergency but essential assistance, for example with shopping or collecting your prescription, please do not hesitate to get in touch. [Click here](#) for more details.

For further details of other services available outside of Bradford on Avon - visit our [Practice website](#).

## Online Services

To book an appointment or seek medical advice register for Doctorlink! This service is available online 24/7:

[click here](#)



To order your repeat prescription, view test results and book routine nursing procedures register for SystemOnline: [click here](#)

