

What if I cannot keep the appointment?

If you cannot keep the appointment please let the hospital know as soon as possible so they can arrange another appointment for you.

However it's important you attend your appointment within the two week time frame so serious illness can be ruled out and your mind put at rest.

Also if you do need treatment, this can be started as soon as possible which often leads to a better outcome.

Travelling to the hospital

Visit the travel website to find out more about getting to and from the hospital:

<http://www.wiltshireccg.nhs.uk/your-health/local-health-services/hospitals>

To discuss receiving this information in large print or Braille please ring:

0300 123 2103

To discuss receiving this information in other formats please contact:

এই তথ্য অন্য ফর্মাটে পেতে আলোচনার জন্য দয়া করে যোগাযোগ করুন

如需以其他格式接收此信息，请联系

V případě, že potřebujete obdržet tuto informaci v jiném formátu, kontaktujte prosím

আ মাঠীতী বীজা রুরমেটসমাঁ মজাবানী অর্থাঁ ডরবামাটে কৃপাকরী সঁপর্ক করী

Aby uzyskać te informacje w innych formatach, prosimy o kontakt

По вопросам получения информации в других форматах просим обращаться

Ak si želáte získať túto informáciu v inom formáte, kontaktujte prosím

Patient Advice and Liaison Service
Southgate House
Pans Lane
Devizes
SN10 5EQ

T: 0300 123 2103

E: wccg.complaintsandpals@nhs.net

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NHS

Wiltshire

Clinical Commissioning Group

Your Two Week Wait Appointment



Why has my GP referred me to the hospital?

GPs can diagnose and treat many problems themselves, but sometimes they may need to arrange for you to see a hospital clinician who specialises in your particular symptoms. This may be because:

- Your GP feels your symptoms need further investigations
- The results of the investigations your GP arranged appear abnormal
- To rule out cancer

What is the two week pathway?

The “two week” appointment system has been introduced so that a specialist can see any patient with symptoms that might indicate cancer as quickly as possible. Cancer is more likely to be cured if detected and treated early.

We appreciate that this is a worrying time for you, but hopefully you will be reassured that your GP is taking your symptoms seriously and that you will not be waiting too long to get an exact diagnosis.

Do I have cancer?

The majority of patients referred under the “two week” appointment system do not have cancer, but it is important to see a specialist as soon as possible to confirm or exclude a cancer diagnosis.

So what happens now?

If you haven't already been given an appointment time and date by your GP surgery before you leave today, you will be contacted by the surgery or the local hospital (excluding weekends and bank holidays) to arrange an appointment.

In the unlikely event you are not contactable by telephone, a letter will be sent out with details of your appointment.

Will I need any tests?

You may require specialised tests; these may take place either before or during your first appointment at the hospital. This will help the specialist to understand the cause of your symptoms.

What can I do to help?

- If the local hospital or GP practice contacts you with an appointment offer, do your best to fit in with what they are offering
- Ensure your GP practice has your correct address and contact details – including your mobile/ daytime telephone number
- Contact your GP practice if you have any concerns or questions about what is happening to you prior to attending your appointment
- You might want to prepare some questions to ask at the appointment, do write them down in advance to take with you
- You can also bring someone with you to your appointment; some people find it helpful to have a friend or a relative with them

What if I don't receive an appointment?

If you have not received details of your appointment within three working days of seeing your GP, please contact your GP practice.