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| **Young People's Questionnaire July 2014 - RESULTS** | |  |  |  |  |  |  |  |  |  |  |  |  |
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| **Section 1 - Your Details** | |  |  |  |  |  |  |  |  |  |  |  |  |
| **How old are you?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| 12-13 | 1 |  |  |  |  |  |  |  |  |  |  |  |  |
| 14-15 | 2 |  |  |  |  |  |  |  |  |  |  |  |  |
| 16-17 | 7 |  |  |  |  |  |  |  |  |  |  |  |  |
| 18-24 | 27 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/5cdaa646-09c3-46e0-9196-70a152050785.Png   |  | | --- | | 25-30 | | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| **Are you?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Male | 6 |  |  |  |  |  |  |  |  |  |  |  |  |
| |  | | --- | | Female | | 31 |  |  |  |  |  |  |  |  |  |  |  |  |

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| **Section 2 - Do You Have a Disability?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| **If no skip to section three** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Learning Disability | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Physical Disability | 1 |  |  |  |  |  |  |  |  |  |  |  |  |
| Hearing Problems | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Vision Problems | 1 |  |  |  |  |  |  |  |  |  |  |  |  |
| Depression | 7 |  |  |  |  |  |  |  |  |  |  |  |  |
| Other, please state: | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
|  | |  |  |  |  |  |  |  |  |  |  |  |  |
| *"aspergers"* | |  |  |  |  |  |  |  |  |  |  |  |  |
| *"chronic fatigue"* |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  | |  |  |  |  |  |  |  |  |  |  |  |  |
| **Section 3 - Are You a Carer?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| **If yes, please visit the Carers' section of the website for more information** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| No | 37 |  |  |  |  |  |  |  |  |  |  |  |  |
|  | |  |  |  |  |  |  |  |  |  |  |  |  |
| **Section 4 - Your Last Visit To The Surgery** | |  |  |  |  |  |  |  |  |  |  |  |  |
| **How did you get to the surgery?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Bus | 3 |  |  |  |  |  |  |  |  |  |  |  |  |
| Train | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Bicycle | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | 14 |  |  |  |  |  |  |  |  |  |  |  |  |
| |  | | --- | | Car | | 20 |  |  |  |  |  |  |  |  |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Did you find it easy to make your appointment?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 36 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/90274ddc-499a-444b-a0b5-0b091a801783.PngNo   |  | | --- | | No | | 1 |  |  |  |  |  |  |  |  |  |  |  |  |
| **Was the appointment at the right time for you?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 34 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/7414555c-657b-4751-b7c5-357fff68644e.PngNo   |  | | --- | | No | | 3 |  |  |  |  |  |  |  |  |  |  |  |  |
| **Did you find the staff friendly and welcoming?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 37 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/643455c3-e236-4575-99dc-65d5a3dad150.PngNo | 0 |  |  |  |  |  |  |  |  |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Would you encourage your friends to use this surgery?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 37 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/2808b721-de0d-4193-876c-3b691d05ec25.PngNo   |  | | --- | | No | | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| **During your appointment did you feel okay to ask questions about treatment if you were not sure or didn’t understand?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 37 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/73053193-b8d0-45ef-b0a8-68df9c01d344.PngNo   |  | | --- | | No | | 0 |  |  |  |  |  |  |  |  |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **How was your overall experience using the surgery? Rate your experience 1-5 (1 being poor and 5 being excellent)** | |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2 | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| 3 | 2 |  |  |  |  |  |  |  |  |  |  |  |  |
| 4 | 13 |  |  |  |  |  |  |  |  |  |  |  |  |
| 5 | 22 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/8ed88742-685f-4b73-a79a-1fcce3613802.Png   |  | | --- | |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | |  |  |  |  |  |  |  |  |  |  |  |  |
| **Section 5 - Feedback** | |  |  |  |  |  |  |  |  |  |  |  |  |
| **Did you know we have a young people’s representative at the surgery?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 3 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/44b0bc84-9185-4169-b4f2-7133d782cfda.PngNo   |  | | --- | | No | | 34 |  |  |  |  |  |  |  |  |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Would a surgery Facebook page be something you would use or be interested in which would be just for young people?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 15 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/c82691b0-bfbc-4b9e-a14a-040f36153887.PngNo   |  | | --- | | No | | 22 |  |  |  |  |  |  |  |  |  |  |  |  |
| **Did you know the surgery had a Patient Voice email group which enables patients to let us know how we can improve services?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes | 3 |  |  |  |  |  |  |  |  |  |  |  |  |
| http://www.mysurgeryoffice.co.uk/WebCharts/fe01f35f-7cc7-4ae8-9515-afb8b00ad028.PngNo   |  | | --- | | No | | 34 |  |  |  |  |  |  |  |  |  |  |  |  |
| **If you would like to be part of the patient voice email group, please provide your email address below:** | |  |  |  |  |  |  |  |  |  |  |  |  |
| *Five e-mail addresses were provided* | |  |  |  |  |  |  |  |  |  |  |  |  |
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| **Are there any other comments you would like to make?** | |  |  |  |  |  |  |  |  |  |  |  |  |
| *"lovely doctor Ruth Barnes"* | |  |  |  |  |  |  |  |  |  |  |  |  |
| *"not always being listened to and taken seriously but only happened twice in 5 years"* | |  |  |  |  |  |  |  |  |  |  |  |  |
| |  | | --- | |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |